Programme on

Zero Defects Management

Saturday, February 16, 2019 - 9.30 a.m. to 5.00 p.m.

AHMEDABAD MANAGEMENT ASSOCIATION

Venue : Torrent-AMA Management Centre, Core-AMA Management House, AMA Complex, Dr. Vikram Sarabhai Marg, Ahmedabad 380 015

Introduction: Don't allow defects to drain away your company's hard earned profits. Quest for zero rejection in every operation and service is our mission. Over a period of time complacency creeps in every organization. Delivering products with high quality -- defined as "meeting specifications at the lowest possible cost" is a top priority for manufacturers and service providers

Zero Defects management is aimed at the reduction of defects through prevention of defect generation. It means ensuring the highest quality standards in meeting customer' expectations with ultimate aim to reduce the level of defects to zero.

The overall effect of achieving zero defects is the maximization of profitability.

Contents: Zero Defect Management initiatives focus on identifying hidden factory (Performing wasteful tasks), First pass yield and Rolled throughput yield with focus on defect free process output without being scrapped or ever reworked

The 7 QC tools help us to constantly improve processes by building in feedback loop in every process. This feedback loop helps us to continuously evaluate and improve the processes :

The program coverage and contents of the workshop will be as follows:

- Zero Defect Zone
- Quality and grade
- DMAIC Process
- Histogram and Standard Deviation
- Aligning VOB, VOC to VOP
- Hidden factory
- FTY & RTY
- Taguchi loss curve
- Process capability Cp
- Process capability Index Cpk
- Cause and Effect Pareto chart
- Scatter chart to establish $Y = fX + n$
- SIPOC FMEA
- Calculating RPN
- Case studies and Exercises

Faculty Profile: Mr Harish K Varma – Lean Six Sigma Black Belt, is a leading trainer and consultant in India for Six Sigma, Lean Management, SCM, Vendor Development, Inventory Management and 5S, with a professional experience of more than 30 years in the field of Engineering, Management Consultancy, holding various key positions at senior level and as Six Sigma Champion.

Fees: Rs.1600/- per participant inclusive of GST. (Concession for members 10%, patron members 20%). Fee includes course fee, cost of reading material, lunch and refreshments. The cheque may please be drawn in the name of 'Ahmedabad Management Association.' 10% Concession for SME Sector Industries.

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REGISTRATION FORM: Please fill-in and return this form along with participation fee to:
Ahmedabad Management Association, Dr. Vikram Sarabhai Marg, ATIRA Campus, Ahmedabad 380 015.
Mobile: 9537407187, 7069940917, 7203030990 • Phone: 079-26308601-2-3-4-5 • Fax: 079-26305692
E-mail: ama@amaindia.org • Website: www.amaindia.org • Android Mobile App: AMA-Ahmedabad amaIndia.org
Cheque should be drawn in favour of "**Ahmedabad Management Association**".

Name(s) Position

1.

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Organization:

GST No.: AMA GST No.: **24AAATA 5881D1Z0**

Address:

Telephone(s): Mobile:

E-mail: