



**Programme on**

**Problem Solving and Decision Making**

**Friday, May 18, 2018 - 9.30 a.m. to 5.00 p.m.**

**Venue :** AMA Seminar Hall, ATIRA Campus, Dr. Vikram Sarabhai Marg, Ahmedabad 380 015

**Objectives :** This programme will help managers and executives to : Understand the process of problem solving; Analyse their current problem solving styles; Learn the techniques of problem definition and root cause analysis; Learn and apply tools and techniques for finding creative solutions; Evaluate and Select the best available idea for taking decisions; Use an action plan for implementing decisions

**Contents :**

- **Assessing Current Problem Solving Skills:** Factors Hindering Problem Solving; How Methodical Are You; Attitude towards Problems and Problem Solving
- The Six Stages of the Problem Solving and Decision Making Process
- **Techniques of Problem Selection:** Problem Selection Rating Scale; Identifying Needs-Barriers-Constraints.
- **Defining and Redefining Problems:** 'How to' statements; 'I Wish' statements; Multiple Redefinitions.
- **Analysing Root Cause(s) of Problems:** Fish Bone diagram; Cause and Consequence Maps,
- **Creative Tools for Generating Potential Solutions for Decision Making:** Brainstorming, Mind Maps, Osborne-Kipling Scamper technique, Attribute Listing, Morphological Analysis.
- **Tools of Solution Evaluation and Decision Making:** Cost Benefit Analysis, Top 5 Ideas, Star Rating, Problem Solution and Decision Making Rating Scale; Using a Plan of Implementing the agreed Decision

**Who Should Attend :** Managers and executives at all levels and from all functional areas who need to deal with vital - organisational issues and tackle problem situations.

**Methodology :** Assessment instruments, group activities, application techniques, brainstorming workshop and discussions.

**Faculty :** **Mr. Kartik Vyas** is the founder of Potentials Unlimited Coaching & Training International, Mumbai. A versatile executive coach, management consultant, corporate trainer and keynote-motivational speaker, Mr. Vyas's rich 28 years of career as a professional in Management, Personal and Spiritual Development has encompassed a wide range of subjects in the fields of Executive Coaching, Human Potential Development, Communication Skills, Leadership, Yoga Psychology and NLP. He is also a certified Extended DISC® Administrator – one of the world's top psychometric tools.

**Registration Fee :** Rs.1600/- per participant inclusive of GST. Fee includes course fee, cost of reading material, lunch and refreshments. The cheque may please be drawn in the name of 'Ahmedabad Management Association.'

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**May 18, 2018**

**Registration Form:** Please fill-in and return this form along with participation fee to :

**Ahmedabad Management Association, AMA Complex, Ahmedabad 380015. Phone :** 079-26308602-5

**Mobile:** 9537407187, 7069940917, 7203030990 • **E-mail:** ama@amaindia.org • **Website:** www.amaindia.org

**Android Mobile App:** AMA-Ahmedabad amaIndia.org

Name(s)	Position
1. _____	_____
2. _____	_____
Organisation: _____	
<b>GST No.:</b>	AMA GST No.: <b>24AAATA 5881D1Z0</b>
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Telephone(s): _____	Mobile: _____
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