

**Saturday, May 18, 2019 – 09.30 a.m. to 1.00 p.m.**

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### **A Refresher Program for Production, QC & Support Professionals**

As individuals, our potential – a combination of our talent and capabilities - is limitless. 'Routine work' utilizes only a fraction of our potential. However, it can consume all of our time, and life.

Our work become more interesting and productive, If we devote some time to listen, observe, record, learn and generate ideas, experiment and bring about improvements. Lean & QC tools are useful in planning and execution of improvement projects and save our time and money.

#### **Content and Flow**

- Selection of focus area for Improvement Projects: Analysis of Complaints, Defects, Delays, Wastage, Hazards, Undesirable Incidents – C-CA-PA, Check sheet, Pareto / ABC chart, Histogram, 3D, Calculation of COPQ - Cost of Poor Quality
- Selection of focus area for Improvement Projects: Product mix, Inventory mix, Material / Component mix, Breakdown rate, Labor intensive areas, low productivity, low utilization – Value / Worth analysis, Margin analysis,
- Critical thinking tools – VA-NVA-Waste, Flow charts, 5W1H, 5 Why, Fishbone Diagram, Scatter Diagram, Control charts,
- Creative thinking tools – Mind mapping, Brain storming, TRIZ

**Workshop Facilitator: Mr. Suresh Pandit,** HRD-OD-Productivity specialist has helped numerous organizations and professionals in adopting Lean & QC tools

**Fee:** Rs.700/- per person including GST. (Towards programme fee, course material, lunch and refreshment). The cheque may please be drawn in the name of 'Ahmedabad Management Association.'

