ISO 9001:2015
CERTIFIED

AHMEDABAD MANAGEMENT ASSOCIATION

Inductotherm – AMA School of TPM & Manufacturing Excellence

TOTAL QUALITY MANAGEMENT (TQM) FOR INDUSTRIES

A Total Quality Management (TQM) Training Programme is vital because it establishes a culture of continuous improvement and shared accountability across all organizational levels. It equips employees with the skills and data-driven tools required to eliminate operational errors, reduce waste, and directly increase customer satisfaction. It engages workers at all levels to align with common quality goals of organization.

LEARNING OUTCOMES

- Long-term Customer Satisfaction and maintain organizational quality standards.
- Identify, analyse and eliminate the root causes of process defects with the use of data driven tools.
- Streamline workflows to reduce errors and rework.
- Lead improvement initiatives with local teams (cross-functional teams).

CONTENTS

- Meaning of TQM , Why TQM,
- Pillars of Quality
- Framework for TQM
- Core Principles of TQM
- Clauses of QMS – Clauses 4 to 10
- Understand QMS with PDCA
- What is Kaizen, Core Principles of Kaizen
- Muda – Mura – Muri
- Data & Quality Tools
- Process Management and Customer Focus
- Total Employee Involvement

FOR WHOM

Middle Management Personnel, Supervisors, Frontline Operations Staff, Support Staff from HR & Procurement.

FACULTY

Mr. Bhagyesh Dave is an eminent Management Consultant (T&D), Global Master Trainer for Leadership and Mentorship and trusted Leadership and Life Coach. He is Certified Trainer of 5S Practice, Kaizen and Industrial Safety to optimize workplace productivity and safety compliance. He is an expert in delivering impactful programs on Soft Skills and Behavioural Development. He specializes in vision-building, goal setting, SWOT Analysis and leading organizational change management. With an extensive track record spanning over 20 years in training and development, he has empowered more than 50,000 corporate professionals across every layer of the corporate hierarchy. He acts as a vital bridge between theory and practice, maintaining deep connections with diverse industries to offer both technical and soft skill transformations.

Programme Date:
August 26, 2026

Duration:
Full Day

Time:
9.30 AM to 5.00 PM

Format:
ON CAMPUS

Programme Fee:
INR 1,500/- (Incl. GST)
Concession for Members 10%;
Patron 20%; (Lunch included)

Last Date to Register:
August 25, 2026

Register

For bulk nominations and enquiries, please reach us at:

Mr. Dishank Panchal
Sr. Manager – Programs & Development
Mobile: 63525 56857
Email: dishank@amaindia.org

For enquiries and nominations, please reach us at:
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