Celebrating 70 AMAzing Years

AHMEDABAD MANAGEMENT ASSOCIATION®

Madanmohan Ramanlal – AMA Centre for Human Resource Development

CONFLICT MANAGEMENT

In democratic organizations, where people are recruited more on the basis of their intellect and qualifications, the freedom of expression is always encouraged which leads to conflicting views coming out. Here lies the need for conflict management because all conflicts cannot be resolved. One of the most important reasons for the growth of human species is the variety of views at our disposal to choose a solution from and the resulting conflicts 'managed' well enough to be able to work on the best possible solution.

This workshop will assist the participants to look at conflicts subjectively, learn the difference between resolving and managing a conflict and understand how to turn conflicts into tools for organizational growth.

CONTENTS

- Psychology of human relationships
- Gaps in subjective desires
- Workplace dynamics
- Reasons for conflict
- Reasons for conflict at the workplace
- Self-esteem issues as the primary cause of conflict
- Conflict Management vs. Conflict Resolution

FOR WHOM

The program is best suited for functional heads, middle managers, executives in Sales & Customer Relationship Management, supervisors and team leaders across all functions.

PROGRAMME FACULTY

Dr. Anurag Mehta, is a corporate trainer, industry psychologist, author, visiting faculty and a management consultant, with an experience of over 20 years primarily in Banking and FMCG and short stints in Hospitality, Manufacturing (Engineering products) and Education including eight years in training.

Programme Date:
November 20, 2026

Duration:
Full Day

Time:
9.30 AM to 5.00 PM

Format:



Programme Fee:
INR 1,500 (Incl. GST)
Concession for Members 10%;
Patron 20%. (Lunch included)

Last Date to Register:
November 19, 2026

Register

For bulk nominations and enquiries, please reach us at:

Mr. Dishank Panchal
Sr. Manager – Programs & Development
Mobile: 63525 56857
Email: dishank@amaindia.org

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For enquiries and nominations, please reach us at:
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